



2021 Bank Security Management Seminar

A one-day Security Seminar

Oct. 6 - West Des Moines

Oct. 7 - Cedar Rapids

Presented by Mike Burke & Ryan Dutton



Thank you to our Sponsor



Why You Should Attend This Comprehensive Security Seminar

Whether you are new to security management or have many years of experience, this comprehensive training is the best value in financial institution security training! You will stay ahead of the industry standards, learn problem solving tips and techniques, broaden your professional knowledge, and network with peers. This seminar is presented by two industry experts to cover a variety of topics in the security management field.

Seminar Topics

- Robbery: Prepare, Respond, Recover
- Active Shooter Training
- Physical Theft Assessment Considerations
- Current Card Fraud
- Skimming/Card Cloning
- Fraudster' Toolbox: Targeting the Elderly

AGENDA

8:30 - 9:00 a.m.	Registration & Cont. Breakfast
9:00 a.m.	Program
Noon	Lunch
12:45 p.m.	Program
4:00 p.m.	Adjourn

Who Should Attend:

Security officers, Analysts, Fraud Investigators, Risk Managers, Operations, Branch Management Administration, Compliance, Human Resources and Audit personnel.

Questions: Contact Maggie Feldmann, mfeldmann@iowabankers.com or 800-532-1423.

IBA Event Code # 463

2021 Bank Security Management Seminar

Registration Fee:

	<u>Advanced</u>	<u>After 9/24</u>
IBA Member	\$220	\$240
IBA Non-member	\$440	\$460

(Registration Fee is Per Person)

Please check location

- Wednesday, October 6*
West Des Moines
- Thursday, October 7*
Cedar Rapids

Cancellation Policy:

Refunds will be made if requested one week prior to seminar date. No refunds after that date. Substitutions allowed at any time. prior to seminar date.

Register Online: www.iowabankers.com
(Education/Training, Event Calendar)

Mail form with payment to:

Iowa Bankers Association
Attn: Registrar
P.O. Box 6200
Johnston, IA 50131

Bank Name _____

Address _____

City, State, Zip _____

Phone (_____) _____

1. Name: _____

 Email: _____

2. Name: _____

 Email: _____

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About the Speakers

Mike Burke



A five-year veteran of SHAZAM, Mike has over 30 years of experience in retail loss prevention, criminal justice education, law enforcement and the Department of Homeland Security. He's recognized as a master presenter by the National Institute for Staff and Organizational Development (NISOD).

During his law enforcement career as a detective sergeant, Mike was a case agent for financial institution robberies, drug investigations and homicides. He's testified as an expert witness against drug trafficking organizations in numerous state and federal court cases. He's been recognized by the United States Attorneys Office for his meritorious acts in the investigation and prosecution of a methamphetamine trafficking organization.

As founding director of Iowa Central Homeland Security Training Center, he was responsible for the development, implementation and instruction of over 40,000 first responders in critical homeland security curriculum. Those duties included active shooter law enforcement response training and conducting threat assessments for government facilities.

Mike's membership with the Midwest Financial Fraud Investigators Association (MFFI) assures SHAZAM clients are receiving relevant, timely and accurate training.

Ryan Dutton



Ryan is an experienced fraud strategy manager with a 15-year history of working in the fraud detection industry. His particular focus is the management of payment card fraud, and his work at SHAZAM gives Ryan a front row seat to the challenges facing community financial institutions. The fraud rate for SHAZAM clients is less than half the industry average thanks to the team of fraud specialists Ryan helps lead. The group's combined

industry experience, coupled with the latest machine learning artificial intelligence, makes SHAZAM an industry leader when it comes to preventing or reducing fraud for financial institutions. Ryan is an active member of the Association of Certified Fraud Examiners (ACFE). He graduated summa cum laude from Grand View University with a Bachelor of Science, majoring in business management and human resource management.

Dates & Locations:

Seminar participants may contact the hotels listed below to arrange lodging accommodations. A room block has NOT been reserved. Online reservations offer the lowest room rate.

Wednesday, Oct 6

Sheraton Hotel
1800 50th St
West Des Moines, IA 50266
(515) 223-1800

Thursday, Oct 7

Cedar Rapids Marriott Hotel
1200 Collins Road NE
Cedar Rapids, IA 52402
(319) 393-6600

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Special Needs / Questions:

If you have questions or need accommodations for a disability or a dietary restriction, please contact Maggie Feldmann in advance of the program. Special menu requests made the day of the seminar cannot be guaranteed and may require an additional charge.
mfeldmann@iowabankers.com or 800-532-1423.

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**Don't miss this informative
one-day seminar
focusing on the security of
your institution!**

REGISTER TODAY!

WWW.IOWABANKERS.COM

